David I. Davis

High Point, North Carolina 27265

Cell: (336) 339-0845   Personal website: davididavis.com   Home: ddavis25@gmail.com

INFORMATION TECHNOLOGIES PROFESSIONAL with 35 years' experience in both leadership and technical positions. Skilled and experienced in project management, process improvement, and the development & implementation of Information Technology solutions. Highly regarded as an analytical problem solver who is results oriented, considered a team player with a reputation for exceeding expectations, and capable of interfacing at all levels of an organization.

WORK EXPERIENCE PROFILE

Exemplar Healthcare

8/2021 - Present   Director of IT   **High Point, North Carolina**

Technology leader in streamlining business and operation processes using leading-edge technologies. Focus on web-based environments, and wireless technology to interface multiple business systems. Tasks performed include analyzing business requirements, proposal write-up and estimation, status reporting, prioritization, development, implementation, and support. Coordinate and collaborate with third-party vendors/partners to develop interfaces between internal and remote systems.

Accomplishments include:

- Implement company wide communication tool using Microsoft 365 migrating over 100 users from IONOS provider.
- Develop SSIS packages to manipulate and transfer data between multiple third-party partners.
- Work with financial department to develop budgets and manage purchasing and reconciliation.
- Coordinate EDI between ERP system and trading partners.
- Provide servant leadership and direction for two desktop support and two web developers using SCRUM methodology.

CentralSquare Technologies

1/2021 – 8/2021   Software Developer IV   **Greensboro, North Carolina**

- Supported False Alarm Management application using C#/Web Forms.

Pharmaceutical Dimensions

10/2011 – 1/2021   Information Technology Leader   **Greensboro, North Carolina**

- Designed, developed, and supported the company's website for both customer-facing and internal business systems.
- Transformed company website from VB.NET/Web Forms to C#/MVC with a SQL Server database hosted on AWS.
- Worked with the leadership team to define/develop/document/implement technical solutions to business system issues.
- Provided servant leadership and direction for one local and one remote web developer using SCRUM methodology.
- Managed Google G Suite to support company email and MS Office 365 applications.
- Supported wired, wireless, and WAN network environment.
- Supported on-site PCs, laptops, wireless devices, scanners, and printing devices.
- Administered Verizon cell phones, Digium phone system, Kantech security system, and exacqVision video system.
- Interfaced with external customers to exchange EDI/SFTP production data between multiple systems.

Electronic Data Systems (EDS) (acquired by HP in 2008)   1988 – 2011

3/2003 – 9/2011   Senior Information Specialist   Thomas Built Buses – High Point, North Carolina

- Automated internal time tracking process using ASP.NET 2.0 technology.
- Worked with purchasing and logistics teams to reduce cost and improve efficiencies by providing real-time data using Intermec Handheld barcode scanners running .NET applications.
- Supported and administer over 300 suppliers accessing information through a web portal to provide real-time material requirements to parts manufacturers.
- Utilized EAI tool IBM WebSphere Business Integrator to develop, support, and administer over 20 system interfaces between WebPlan, AS400, Oracle, Teamcenter, and Technomatics platforms.

9/1999 – 3/2003   Project Manager   **Thomas Built Buses – High Point, North Carolina**

- Managed software development resources of an SEI CMM Level 3 IT organization supporting the operations of a School Bus manufacturer with revenues of over $500M.
- Provided leadership to 11 developers supporting projects ranging from 40 to over 1,500 hours.
- Interfaced local development team with remote Solution Center organization in Raleigh, North Carolina. Responsible for project planning, issue management, time tracking, billing, and interfacing with the executive leadership team.
- Coordinated telecommunications, hardware and software procurement, and installation of infrastructure through multiple vendors for the plant start up of a joint venture between Thomas Built Buses and Dennis Co.
- Leveraged IT infrastructure at the Thomas Built Buses joint venture facility to allow a sister company, Setra of North America, to relocate and setup their headquarters in North Carolina.
- Supported on-going business development, financial management, vendor management, and desktop/server support for both Thomas Built Buses joint venture and Setra of North America.

6/1996 – 9/1999   Account Manager   McQuay International - Scottsboro, Alabama

- Managed the IT operations of a Heating Ventilation Air Conditioning (HVAC) manufacturer with revenues of $36M.
- Carried out compensation administration, hiring/firing, budget outlooks, invoicing, P&L, G/L, travel expenses, business planning, and managing customer relationships.
- Completed a successful implementation of ERP-Oracle Manufacturing in 60 days (second of four plant locations). Responsible for project planning, issue management, testing coordination, and technical lead for shop floor integration.
- Developed UNIX programs that increased CNC programming productivity by 25% and virtually eliminated system maintenance.
- Reduced CNC machine downtime due to system problems from two hours to less than 10 minutes.
- Led process improvements in order to reduce plant scrap by 20%.

9/1988 – 6/1996   Engineer to Engineering Supervisor   Ohio Resource Center - Dayton, Ohio

- Managed 20 Engineers on the Analysis, Reliability, Test, and Embedded Systems teams servicing the GM Components Division.
- Provided input for budgeting, developed financial outlooks, administered salary/recognition, carried out hiring/firing, and worked on special projects.
- Managed eight Engineers on the CAD Application Support Team primarily servicing GM Components Division responsible for leading business direction, guiding and coaching team members, allocating resources, and mentoring new hires.
- Certified instructor in four Unigraphics modules - trained over 600 users in more than 75 Unigraphics classes for General Motors, General Electric, and other companies.
- Graduated from the EDS Engineering Systems Development technical training program in 1990.

BITE, Inc.

2/1987 - 4/1988   Data Processing Engineer   Manassas, Virginia

ManTech Support Technology

7/1986 - 1/1987   Associate Engineer   Alexandria, Virginia

APPLICATION / SYSTEMS EXPERIENCE

Amazon Web Services	EC2/ELB, S3, VPC/VPN, Route53, CloudWatch, CloudFormation, Trusted Advisor, IAM, Certificate Manager SSL/TLS, SNS, SES, AWS Cost Explorer
Web Applications	WordPress, WebPlan, IBM Websphere
Application Software	Microsoft – Project, Visio, Word, Excel, PowerPoint, Access; Visual Studio .NET, GIT, GitKraken, Bitbucket, Resharper, Telerik Reporting, Kendo UI, Cloudberry storage, Atlassian JIRA

Programming/Databases	ASP.NET, MVC, C#, LINQ, Web API, ASP Web Forms, HTML5, CSS, SCSS, Bootstrap, JavaScript, JQuery, VB.NET, VBScript, XML, JSON, SQL Server, SSRS, SSIS, UNIX, PHP, MySQL
Networking/Security	Unifi switches, Fortigate routers, Cisco Phone Adapters, Digium Phone system, exacqVision video security, Kantech security system

EDUCATION

Bachelor of Science in Electronics Engineering Technology – 1986 from DeVry Institute of Technology, Columbus, OH

CERTIFICATIONS

Microsoft Certified: Azure Fundamentals – Issued January 2022
CompTIA Security+ ce Certification – Issued January 2021 Expires January 2024
Amazon Certified Solutions Architect - Associate (SAA-C02) July 2020 (Validation Number L05KV7Z1FMVQQY9D)
Amazon Certified Cloud Practitioner (CLF-C01) May 2020 (Validation Number 3EVXMCKK32EQ1C9T)